

Government Translator and other Services

If You require assistance in communicating with us, we encourage you to access the **Translating and Interpreter Service**.

Call 131 450 (Translating and Interpreting Services (TIS National)) or contact them at their website –

<https://www.tisnational.gov.au/en/About-TIS-National>

The National Relay Service (NRS) is an Australia-wide telephone access service available to customers who are deaf or have a hearing or speech impediment.

Voice: 1300 555 727

TTY: 133 677

SMS: 0432 677 767

Website: <https://www.communications.gov.au/what-we-do/phone/services-people-disability/accesshub/national-relay-service>

Please let us know if you require extra support.

Please ask the service provider to contact JUA Underwriting on 02 8272 4800.

Our business hours are Monday to Friday 8:30am to 5:00pm Sydney time excluding public holidays.